] Questions to ask Users:

* Based on the homepage what do you think the site does?
* Can you book a one way ticket from Copenhagen to New York City next week?
  + How would you improve this page?
* From the available flights, select the cheapest flight to book
  + What do you think of this page?
  + How would you improve it.
* Take note of your booking reference.
* How would you view your recently booked flight?
  + How difficult was this task?
  + Did you come across any errors? If so, what errors did you find?
* Can you now book a round trip ticket from New York to Copenhagen for next month.
  + Were you able to complete the task?
  + How difficult was this task.
  + How would you improve this task?

**User 1:**

* Based on the homepage what do you think the site does?
  + It is for booking a flight
* Can you book a one way ticket from Copenhagen to New York City next week?
  + In From put copenhagen
  + In To put new York
  + Do not check the return box
  + Enter Dates
  + Then CLick Search
  + How would you improve this page?
    - Color Scheme
* From the available flights, select the cheapest flight to book
  + What do you think of this page?
    - It looks like momondo
  + How would you improve it.
    - Well momondo is already good
    - If this is an economy ticket it would be nice to know how much I am saving
    - It would be nice to know if there is a flight close to the selected days that is cheaper
  + Is there enough information displayed?
    - % Savings selecting economy
    - If there was a flight cheaper on days
* Take note of your booking reference.
* How would you view your recently booked flight?
  + I would input booking reference into the booking reference field
  + Then I would click enter key, not the search button
  + How difficult was this task?
    - It was easy
  + Did you come across any errors? If so, what errors did you find?
    - No
* Can you now book a round trip ticket from New York to Copenhagen for next month.
  + Input Copenhagen in the from field
  + Input New York in the To field
  + Check the return flight box
  + Enter a date
  + Were you able to complete the task?
    - Yes
  + How difficult was this task.
    - Slightly confusing because I just booked a 1-way ticket
    - But it was easy
  + How would you improve this task?
    - I wouldn’t, its good. Minimalism is good.
    - Maybe make the Return Flight a Toggle, and bigger, with contrasting colors.
    - Add more space between the From and the Dates to make toggle more pronounced
    - Also do not show Return date field on one-way tickets

**User 2:**

* Based on the homepage what do you think the site does?
  + You can book a flight or view a passed booking
* Can you book a one way ticket from Copenhagen to New York City next week?
  + - Input Copenhagen in the from field
    - Input New York in the To field
    - Do not check the return box
    - Enter Departure Date
    - Click Search
  + How would you improve this page?
    - Make background colour lighter
    - Toggle return with return date (Initially return date must be hidden)
* From the available flights, select the cheapest flight to book
  + What do you think of this page?
    - It’s simple and minimalistic. Good.
  + How would you improve it.
    - Have a sorting tab depending on flight prices
  + Is there enough information displayed?
    - Yes, there is enough information displayed for me to make a booking.
* Take note of your booking reference.
* How would you view your recently booked flight?
  + - Go to the home page
    - Insert booking number
    - Click search
  + How difficult was this task?
    - Very easy
  + Did you come across any errors? If so, what errors did you find?
    - No
* Can you now book a round trip ticket from New York to Copenhagen for next month.
  + - Input Copenhagen in the from field
    - Input New York in the To field
    - Check the return flight box
    - Enter Departure Date
    - Enter Return Date
    - Click Search
  + Were you able to complete the task?
    - Yes
  + How difficult was this task.
    - Very easy
  + How would you improve this task?
    - Add toggle option for return flight

**User 3:**

* Based on the homepage what do you think the site does?
  + I believe it is a website built for booking flight tickets
* Can you book a one way ticket from Copenhagen to New York City next week?
  + Yes, from the homepage I can select the date I want and not check Return Flight
  + How would you improve this page?
* From the available flights, select the cheapest flight to book
  + What do you think of this page?
    - I believe it looks very much like momondo.com, but it is very easy to understand what you can/have to do
  + How would you improve it.
    - Maybe make the selection menu at the top a bit larger and closer to the list of flights, otherwise it looks great
* Take note of your booking reference.
* How would you view your recently booked flight?
  + I would use my booking reference to look it up in the View Booking field, or look it up from the homepage, also in the View Booking section
  + How difficult was this task?
    - Not at all
  + Did you come across any errors? If so, what errors did you find?
* Can you now book a round trip ticket from New York to Copenhagen for next month.
  + Were you able to complete the task?
    - Yes, with utmost ease
  + How difficult was this task.
    - Not at all, it is literally the same as selecting a single trip, but just adding a Return Date
  + How would you improve this task?
    - Literally no way I could think of.

**Results**

Based on the homepage what do you think the site does?

* U1: It is for booking a flight
* U2: You can book a flight or view a passed booking
* U3: I believe it is a website built for booking flight tickets

Can you book a one way ticket from Copenhagen to New York City next week?

* User 1
  + In From put copenhagen
  + In To put new York
  + Do not check the return box
  + Enter Dates
  + Then Click Search
* User 2
  + Input Copenhagen in the from field
  + Input New York in the To field
  + Do not check the return box
  + Enter Departure Date
  + Click Search
* User 3
  + Yes, from the homepage I can select the date I want and not check Return Flight
* How would you improve this page?
  + U1: Color Scheme
  + U2: Make background colour lighter
  + U2: Toggle return with return date (Initially return date must be hidden)

From the available flights, select the cheapest flight to book

* User 1:
  + What do you think of this page?
    - It looks like momondo
  + How would you improve it.
    - Well momondo is already good
    - If this is an economy ticket it would be nice to know how much I am saving
    - It would be nice to know if there is a flight close to the selected days that is cheaper
  + Is there enough information displayed?
    - % Savings selecting economy
    - If there was a flight cheaper on days
* User 2:
  + What do you think of this page?
    - It’s simple and minimalistic. Good.
  + How would you improve it.
    - Have a sorting tab depending on flight prices
  + Is there enough information displayed?
    - Yes, there is enough information displayed for me to make a booking.
* User 3

What shall we test?

* Our Airline booking application

Where will we test?

* In an open environment, either at home, or the office.

With whom will we test?

* Co-workers, friends, office mates,
* Younger people who want to travel

How will we test?

* Using a paper prototype